



richard alan engineering
A RICHARD ALAN GROUP COMPANY

10 Year Vessel Warranty

In addition to the 12-month warranty described in its Terms and Conditions of Business, Richard Alan Engineering Co Ltd (RAE) offers an extended, limited warranty to vessels of its own design and manufacture.

RAE-designed and manufactured vessels are guaranteed to be free from defects in material and workmanship for a period of 10 (ten) years from the date of invoice of the product. If, during the period of this guarantee, the product is proven to have developed a defect in material or workmanship, RAE will, at its option, repair or replace the defective product or part thereof, or issue a credit of equal value, in lieu of a repair authorised by RAE but undertaken by a third party.

This warranty is offered under the following terms & conditions.

Terms & Conditions

1. This warranty extends to the fabricated vessel only and does not include fittings, caps, lids, or other accessories, such as, but not limited to, agitators, instruments, pumps and gauges.
2. A warranty claim must be accompanied by RAE's original invoice, which will clearly show the customer's name, the date of invoice and details of the product subject to the claim.
3. The product must have been installed, operated and maintained in accordance with the supplied instructions, un-modified and always within its intended design parameters and for the purpose and use it was originally intended.
4. A repaired or replacement product shall remain warranted only for the remainder of the original product warranty period.
5. This guarantee is subject to English law and the English courts will have authority in respect of any dispute arising from it.
6. This guarantee is in addition to and does not affect your statutory rights under applicable UK laws in force.

Exclusions from the limited warranty

1. Damage caused by careless handling or improper use by the customer or a third party other than Richard Alan Engineering.
2. Damage due to modification or alteration unauthorised by RAE.
3. Damage caused by negligence.
4. Accidental damage, fire, freezing, acts of God (such as flood, earthquake, hurricane, lightning, or other disaster) or damage caused by any other circumstances outside of the customer's reasonable control.
5. Coatings and surface treatments (the coating/treatment supplier's own warranty will apply).
6. Normal wear and tear.