



richard alan engineering

A RICHARD ALAN GROUP COMPANY

SERVICING

Service & Maintenance Packages Reducing Whole Life Cost



GOLD

BESPOKE SERVICE PACKAGE

- Scheduled monthly visits
 - Call out
- Agreed parts kept in stock



SILVER

PREVENTATIVE SERVICE PACKAGE

- Scheduled visits
- Rates agreed prior for Parts and Labour



BRONZE

STANDARD PACKAGE

- Rates agreed prior for Parts and Labour

- Choose a plan to suit you – our comprehensive service packages cover the service and maintenance of, not only our equipment but similar equipment not manufactured by ourselves; with an engineer assessment to clarify condition before approval
- Peace of mind – knowing you have an emergency helpline, with professional support and a call out service (Gold package) with qualified, industry trained, Richard Alan Engineers

- Provide preventative scheduled visits and planned maintenance (dependant on package), which maximises the resilience, limits equipment downtime and improves the overall efficiency of your equipment
- Regulation compliance
- Reducing risk

Richard Alan's portfolio includes an equipment Rental, Leasing and Servicing department. The dedicated team work closely with our customers to understand their requirements; allowing the customer flexibility to dictate how great or small they desire the package to be, benefiting from a superior, in house solution.